# **VERMONT LEGAL AID**

# OFFICE OF THE HEALTH CARE ADVOCATE

The Office of the Health Care Advocate provides **free help** with questions or problems with health insurance or access to health care. **We help anyone who lives in Vermont.** 



Farmers and farm workers often have unique health care circumstances: hard-to-predict income, risk of farm injuries, fewer doctors in rural areas, and limited time to navigate it all. The Office of the Health Care Advocate is here to offer support.

# How we help:

### **Health Insurance**

We help you apply for and get lower-cost health insurance. We help you understand your insurance.

### **Vermont Health Connect**

We fix Vermont Health Connect problems and give advice on appealing decisions.

### **Medicaid and Medicare**

We solve issues with Medicaid, VPharm, Medicare, and other health programs.

### Drug Coverage and Access to Health Care

We answer questions about prescription drug coverage and costs. We answer questions about health care access, privacy, and complaints about providers.

## Appeals, Billing Issues, and Taxes

We give advice on how to appeal insurance denials. We also help solve billing problems and answer health care tax questions.

Contact us: 1-800-917-7787

HCA@vtlegalaid.org www.vtlawhelp.org/health

